

MyCare Ohio: Integrating Medicare and Medicaid Benefits

- Ohioans enrolled in both Medicare and Medicaid received these benefits through a fragmented system that has little, if any, coordination between the two systems, often leading to poor health outcomes and patient confusion.
- The Kasich Administration negotiated an agreement with the federal government to integrate physical, behavioral, and long-term care benefits into one health care plan called *MyCare Ohio* for Medicare-Medicaid enrollees.
- Ohio and the federal government competitively selected five private-sector managed care plans to coordinate *MyCare Ohio* benefits for Medicare-Medicaid enrollees in seven regions throughout the state.
- As of July 1, 2014, *MyCare Ohio* plans have enrolled 106,000 Ohioans in all seven regions.
- *MyCare Ohio* plans anticipated that some providers would have questions about how to submit claims in the new system and established technical assistance programs to quickly resolve questions and pay claims (see below).
- *MyCare Ohio* enrollees with questions about the program are encouraged to call the [Medicaid Consumer Hotline](#) at (800) 324-8680.

Provider Payment Assistance Programs				
Aetna	Buckeye	CareSource	Molina	United
1 (855) 364-0974	1 (866) 296-8731	1 (866) 472-9941	1 (855) 322-4079	1 (800) 600-9007
OH_ProviderServices@aetna.com	N/A	N/A	ProviderServices@MolinaHealthcare.com	icdsprovider@uhc.com
http://www.aetnabetterhealth.com/ohio/providers/	http://www.bchpohio.com/for-providers/mycare-ohio-resources/mycare-ohio-home-community-based-providers/	https://www.caresource.com/providers/ohio/care-source-mycare-ohio	http://www.molinahealthcare.com/providers/oh/duals/Pages/home.aspx	http://www.uhccommunityplan.com/health-professionals/oh/unitedhealthcare-connected.html