

Questions? Contact:

**Ohio Medicaid**

**Consumer Hotline:**

(800) 324-8680

(Aquí se habla español.)

<http://www.ohiomh.com>

<Date>

<Name>

<Address>

<City, State Zip>

<Case number>

The Ohio Department of Medicaid and the Centers for Medicare and Medicaid Services want to make you aware of a **new program** that will be available to you **beginning spring and summer 2014**.

**This program is called: MyCare Ohio – Connecting Medicaid & Medicare**

Our records show that you receive both Medicaid **and** Medicare benefits. To help improve the way your benefits work together, we are introducing the MyCare Ohio program.

Beginning spring and summer 2014, MyCare Ohio will offer you greater choice and control over the way you receive your Medicare and Medicaid services. This choice and control will include the ability to continue to receive your **Medicare** services as you do today. You will get a letter from us with information about how to choose your MyCare Ohio plan.

Here are some of the benefits you will receive **at no additional cost** from MyCare Ohio:

- A MyCare Ohio **health plan** to serve as your **single point of contact** for all Medicaid services.
- **A 24/7 Nurse Advice** line to offer immediate assistance with your questions and concerns.
- A **care team**, to include you, your family, your doctor(s), your MyCare Ohio health plan and anyone else you choose to help you make decisions about your health care.

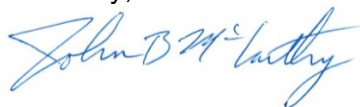
If you use specific services, such as nursing home, assisted living or home and community-based waiver, or behavioral health care, additional information for you is enclosed.

**Questions about MyCare Ohio?**

For more information, call the **Ohio Medicaid Consumer Hotline** at **(800) 324-8680** (Monday – Friday, 7 a.m. to 8 p.m., Saturday 8 a.m. to 5 p.m.) or visit **[www.ohiomh.com](http://www.ohiomh.com)**.

We look forward to hearing from you and providing you with more information about this exciting and innovative program.

Sincerely,



John B. McCarthy  
Director