



Promoting wellness and recovery

John R. Kasich, Governor • Tracy J. Plouck, Director • 30 E. Broad St. • Columbus, OH 43215 • (614) 466-2596 • mha.ohio.gov

To: ADAMH Boards
From: Tracy Plouck, Director
Date: May 6, 2014
RE: Enrollment in Medicaid Benefits

Over the past few weeks, I have heard anecdotal concerns from various areas of the state regarding the mechanics of enrollment in Medicaid.

If you are aware of individuals within your board area who may be eligible for Medicaid benefits, please reach out and encourage them to sign-up via the web at <http://benefits.ohio.gov>.

This electronic method gives Ohio residents an easy way to check their eligibility and directly apply for benefits. It streamlines communication with the local office of Job and Family Services and reduces paperwork as compared to the paper application.

It is reasonable to expect that boards will work with their contracted provider organizations to provide support to individuals who require assistance in completing the online application. Support may include having computers available for the consumer's use in the organization's facility, as well as staff knowledgeable with the process to assist with the application and any necessary follow up. ADAMH boards may also be helpful in coordinating with county departments of job and family services where more direct involvement is needed for complex cases. I know that many of you have developed other local strategies to support outreach and that is appreciated.

The most recent updates regarding the status of Medicaid enrollment can be found on the Office of Health Transformation's website at the following link: <http://www.healthtransformation.ohio.gov/CurrentInitiatives/ModernizeEligibilityDeterminationSystems.aspx>

The OHT site includes the status of applications processed by county and statistics on approval vs. denial rates. This information is current through the end of March and will be updated soon to include the month of April.

I have met with a group of stakeholders including county commissioners, sheriffs, families, boards and providers on how the department can best assist with the enrollment process. If you have suggestions on how to improve enrollment or if you have encountered a specific issue with which you need technical assistance in your area, please contact me at tracy.plouck@mha.ohio.gov.